



**THIRTY (FIVE!) THINGS YOU ALWAYS MEANT TO ASK ABOUT  
US...It used to be twenty!**  
*(Inquiring minds want to know!)*

**1. How big is the Lake?**

Lake Ouachita is one of the cleanest lakes in America; with 700 miles of mainland and about 300 miles of island shoreline, it is between approximate 40,000- 49,000 acres. Only 3% of the shoreline is developed, which includes all of the Corps of Engineers Campgrounds, Lake Ouachita State Park and the resorts and other facilities such as church camps. Lake Ouachita is surrounded by the Ouachita National Forest.

**2. Where can I launch my boat?**

There is a Corps of Engineers launching ramp just below the Lodge. There is no longer a day use fee for launching! There are also launching ramps in the Joplin Campgrounds but the Rangers do not want people not staying in the campgrounds to launch there due to the lack of parking space. There are concrete or dirt ramps at every area on the lake.

**3. What kind of lake is it?**

Lake Ouachita is a Corps of Engineers wilderness lake, built from 1949-1954. It is fed by the Ouachita River which is the main tributary, and is surrounded by the Ouachita National Forest. Blakely Mountain Dam is the largest earthen dam in the world.

**4. Where is Mountain Harbor located?**

Mountain Harbor Resort is located 25 miles west of Hot Springs and 13 miles east of Mount Ida on U.S. Highway 270 in west central Arkansas. The access road is 2 ½ miles long in from Highway 270 to the resort.

### **5. Where can I camp?**

There are 16 Corps of Engineers campgrounds located around the lake and Lake Ouachita State Park, and Lake Ouachita also offers the very rare opportunity of unlimited camping on its islands! Campers are required to pack out all trash from the islands and put out all campfires. The main number for the Corps is 501-767-2101, and the local number for our campground is 870-867-4472 at the fee booth. Lake Ouachita State Park's number is 501-767-9366.

### **6. What kinds of fish are in the lake?**

There are several species of gamefish in the lake: largemouth, spotted and small mouth bass, crappie, striped and white bass, bluegill, walleye and a variety of catfish. Fishing licenses are available at the marina or by logging onto the Arkansas Game and Fish website and purchasing on-line at <https://www.agfc.com/en/resources/licensing/>. There are great fishing guides available! Just ask at Reception or the Marina.

### **7. Can you tell me about Hot Springs?**

Hot Springs National Park is the oldest national park in the U.S. and is located just 23 miles from our resort. It has many natural hot springs, bathhouses, and over 35 miles of walking and hiking trails. Brochures are available at the reception desk.

### **8. How big is Mountain Harbor?**

Mountain Harbor encompasses about 900 acres. We have over 1100 slips, 26 lodge units, 19 Harbor North cottages that we own, and around 21 condominiums that we manage – this varies year to year. Other facilities include:

- Full service restaurant – **Closed after Thanksgiving weekend until the first weekend in February**
- Arkansas's largest and most award winning marina, offering fuel, gift, groceries, bait and tackle, and a fleet of rental boats including ski boats, wake boats, party barges (pontoons), a fishing boat, and paddle sports – canoes, kayaks, and paddleboards.
- Houseboat and water toy rentals
- Riding Stables
- Pools, tennis courts, volleyball court, and horseshoe pits
- Dive shop with rentals and air
- Hiking and Biking Trails – LOViT Trailheads on our property; 3 EPIC rated trails in our county!
- Limited A.T.V. Trails
- Yacht brokerage
- Real Estate sales
- Elite Marine Services

- EV Charging stations
- Beautiful lake side conference, meeting, banquet and wedding venues:
  - The East Cove Conference Center with three adjoining rooms, lake view decks and a large kitchen with almost 3000 square feet

The East Cove Pavilion – A stunning 2,000 square foot open air Pavilion with bathrooms, carefully designed with tree framing your setting on a lake side point

The Lodge Conference Building – A 1200 square foot venue, overlooking the lake, with a galley style kitchen, two bathrooms and a spacious lake view deck. Located at the Lodge next to the Lodge pool.

## **9. Can you tell me about Montgomery County (Mt. Ida)?**

Montgomery County is very rural with a total population of only about 9,000 people. County seat is Mt. Ida; population is about 1,100. It is known as the “*quartz mining capitol of the world.*” In fact, the largest quartz on display is at the Smithsonian in Washington D.C. is from Mt. Ida, Arkansas. Complete quartz information packets are offered at the reception desk. Information on other activities, such as antique shops, local events and farmer’s markets, etc. is also available at the reception desk and in directories located within each of our rooms. There is also the Front Porch stage located in the Mt. Ida town square, right in front of the court house. The Front Porch offers live music, special musical guests, and food during its summer season on Friday and Saturday nights that makes for a fun-filled evening the whole family can enjoy! Bring your own lawn chairs!

## **10. Where can I attend church?**

There are a number of area churches. Church directories are located at the reception desk and also within the room directory. One of the most commonly asked questions is the time of the Catholic church services. This service is at noon in Mount Ida on Sunday or 10 am on Thursday. The Catholic Church is located next to Bob’s Food City on Highway 270 as you enter Mount Ida. The Joplin United Methodist church is located at the intersection of Highway 270 and Mountain Harbor Road on the left coming in. Services begin at 8:30 am on Sunday and dress is very casual. Visitors are always welcome!

## **11. Where can I buy groceries and supplies?**

The closest large grocery store is Bob’s Food City in Mount Ida, 13 miles west from Harbor. Also in Mount Ida, there is a Family Dollar and a Dollar General, both of which are located on U.S. Highway 270. There is also a Wal-Mart Super Center just 26 miles east on Highway 270 at the edge of Hot Springs. Other grocery options close by include our marina and the Joplin Store

at the highway. In some instances, our restaurant will sell raw steaks, baking potatoes, margarine, milk, bread, etc.

## **12. Where can I hike or take a walk?**

Harbor adjoins a new multi-year trail development built entirely by volunteers with the assistance of the Corps of Engineers and U.S. Forest Service and other agencies and clubs. The LOViT or Lake Ouachita Vista Trail currently encompasses 6 legs – approximately 43 miles – and runs from the western edge of Lake Ouachita (Lake Ouachita Shores trailhead) to the Blakely Mountain Dam on the eastern end. The trail is open to hikers and mountain bikes only and has multiple breathtaking lake views, streams, mountains and valleys. and a one mile handicapped with a workout area at the watchable wildlife loop near the Shangri-La trailhead. Trail maps are available at reception.

### **EPIC Trails in Montgomery County**

Harbor is in the heart of EPIC trail country! Harbor is the perfect outpost for shredding the THREE EPIC trails of Montgomery County - The LOViT (Lake Ouachita Vista Trail); the Ouachita National Recreational Trail and the Womble Trail all have trail heads within a 30 - 45 minute drive of Harbor. The LOViT is actually accessed right here from our property, just a short, two and a half miles away from our Lodge. Trail head access both at the Joplin Church and across the street.

What does EPIC mean? This is a designation for mountain biking trails established by the International Mountain Biking Association (IMBA) which recognizes EPIC trails as a class of trails which celebrates true backcountry riding experiences that are technically and physically challenging, more than 80 percent single track and at least 20 miles in length. All of these Epics offer amazing opportunities to interact with the natural world. Of the only 40 or so EPIC trails in the world, three are located in our county and five are located in our state.

## **13. What can I do in Hot Springs?**

Information packets on activities in and around Hot Springs are available at reception and on our brochure rack as well as maps. Copies of the Diamond Lakes Guide are in every unit and available at the Reception Desk and the Marina. We also have phone numbers for movie theaters, restaurants and other facilities:

Magic Springs and Crystal Falls	Mid-America Museum
Belle of Hot Springs	Cornerstone Mall
Bathhouse Row	Temperance Hill Mall
Golfing facilities	Central Bowling Alley

...and so many lakeside down and down town eateries!

**And many, many more!**

In addition, the Lodge staff can put together rainy-day options for guests!

#### **14. Where can I get a map or find directions?**

Arkansas State highway maps are available at reception. We can also run custom directions off the computer using MapQuest for guests. We also provide lake maps down at our Marina and at the Lodge!

#### **15. How do boats communicate with the resort on the lake?**

The lodge monitors the weather channel for weather information for guests. We also monitor Marine Band 16 for hailing and emergency traffic, as well as the Montgomery County Fire and Emergency channels. Cell phones can work from *most* places on the lake.

**Main Lodge Phone Number is 870-867-2191**

**For emergencies, dial 911!**

#### **16. Where is the nearest emergency room?**

The first thing you need to do if a guest asks you for directions to an emergency room is to determine if they need assistance from our first responders or an ambulance (call 911 for either of these and notify your manager). The closest hospital is **CHI St. Vincent's Medical Center (501-622-1000)** about 28 miles or another E.R. is the **National Park Medical Center (501-321-1000)**. The lodge has a map, located on the back of the site map, to direct guests quickly. For non-emergency needs, the Convenient Care Clinics offer walk in assistance or call 501-520-5486. Advise guests to use this address on their phones or GPS for driving directions:  
1662 Higdon Ferry Rd, Hot Springs, AR · (501) 520-5476

#### **17. What do I do if someone is hurt or there is an emergency?**

**DIAL 911!** Mountain Harbor Resort has several first responders on property at any given time that can be called *only in an emergency*. Contact the lodge in an emergency and they will page the first responders. Oxygen bottles and AED's are located in Bill's office, in R-1, and on the Fireboat and several other locations.

I know that there are First Responders on site. Can I just call for a First Responder if someone just has a minor injury? NO. First Responders can only be activated through the Sheriff's Office and are not allowed to respond or treat people and an ambulance is automatically dispatched.

#### **18. What do I do if there is a fire?**

DIAL 911! The Joplin Volunteer Fire Department is located on property. First responder equipment includes fire fighting apparatus's and four fire/Search/Rescue boats.

**KNOW WHERE YOUR FIRE EXTINGUISHERS ARE AND HOW TO USE THEM!** There is an instructional diagram on the extinguisher. Report any discharged extinguishers and any event using them to your manager or FM.

**19. Do you provide babysitting services?**

We do not.

**20. Where can I have a drink or buy some beer?**

Montgomery County is a dry county. However, there are two nearby liquor stores located just 7 miles east of the resort on Highway 270 going toward Hot Springs at Crystal Springs. Outlaw Liquor and Lewis Liquor.

**21. I don't have a boat and I am not a guest; I just want to go swimming in the lake.  
Where can I go?**

There is a beach in the Joplin campground. There is no day use fee. Mountain Harbor also offers Sunset Beach near the East Cove Park. This beach is free to our community! It's a pack in/pack out beach with parking available.

Other Joplin Campground facilities include showers and a pump out station for motor homes. A number of the campsites have electricity and water.

**22. Where can I recycle and what does MHR recycle?** Mountain Harbor recycles the following items:

Plastic bottles (containers located at each trash location at the Lodge and marina areas)

glass(containers located at each trash location at the Lodge and marina areas)

aluminum (containers located at each trash location at the Lodge and marina areas)

cooking oil from the restaurant motor oil from FM, etc. Mountain Harbor recycles cardboard, paper, steel and other materials.

**23. Where can I mine for crystals?** Montgomery County as the Crystal Mining Capital of the world has a wide range of mines, near and far from our resort.. Two of our favorites are Wegner's Crystal mines, 870-867-2309– they are a “green”, eco friendly mine and leave no foot print, and they are the largest with a huge selection of crystals, rocks and minerals from all over the world and Avant Mine and Coffee Shop, 870-985-9988, located by Bearce Airport.

**24. I've heard you have a military museum on property. Can I visit it?** Yes, we have the Montgomery County Military Museum on site, full of inspirational military equipment and vehicles from all of the major wars since WWI. You can schedule a visit by calling Bill, Jason or the front desk staff and we can make arrangements for a tour. It was built to honor the men and women of our armed forces and their families – never a charge!

- 25. Are there dangerous snakes or animals at Harbor?** Most wildlife experts will tell you that all wild animals are dangerous/not dangerous. The thing is that they are wild animals. So... while we have a thriving population of deer, turkey, squirrels, foxes, raccoons – you name it- they are not general dangerous if left alone. You should never approach a wild animal or corner a wild animal or feed a wild animal. We have a thriving snake population as well. Most of the snakes you might encounter will be harmless with the exception of the rattlesnake species, the copperhead species and the water moccasin species. Because it may be hard for you to identify a dangerous snake vs a non-threatening variety, we encourage you to treat every snake with respect and just assume it is dangerous. Keep your distance from any snakes, watch where you step, use a flashlight when walking at night and be very careful in thick brush or downed timber. We are so proud of wilderness heritage but it comes with a responsibility to use caution and respect to all of the wild life around us.
- 26. Can I rent an ATV? Where can I ride my ATV?** ATV's and UTV's are for off road use only and while you will see many people driving these on the Harbor roads, Harbor does not rent any of these, nor does anyone else around the resort. There is only one sanctioned AVT trail (map available at Reception). Ride responsibly, use turn signals and stop at stop signs!
- 27. Can I bring alcohol into the Restaurant?** This is what we must tell our customers – “Actually, we **cannot** give you permission to bring alcohol into a public restaurant in a dry county. Should YOU decide to do so, then we are happy to provide wine glasses, openers, ice buckets, etc.” It's important that our guests understand what the law is and make their own decision. We, as staff of Mountain Harbor, cannot grant them permission to break the law; only let them know that it is unlawful, and we are happy to provide their necessary needs.  
**Telling guests they can break the law could put us in a liability situation because the guest considers our staff a reliable and lawful source of info.**
- 28. Where can I buy a pizza? Get non-ethanol gas?** The Joplin Store offers a wide range of supplies, groceries and non-ethanol fuel. While they will not deliver pizza, you can pick up delicious pizza while you are there! The marina also sells **non-ethanol** gas.
- 29. Can I kayak or canoe on the lake?** Yes, our marina offers kayaks, canoes and for a lot of fun – our SUP's (stand up paddle boards)! Our friendly staff will direct you to calmer areas where you can enjoy a great one on one with the lake! All can be used anywhere!
- 30. I just caught a whole bunch of fish, but how can I cook them?** It's easy! Our Lodge Restaurant will cook them for you, crispy and golden, and serve them up with all the fixin's!
- 31. Where can I get WiFi?** We probably don't even need to cover this! Our staff is very WiFi savvy; however, all of Harbor's public areas – pools, Lodge Restaurant, East Cove, East Cove Park, Marina, etc., have free internet with no password. If you have a problem with WIFI contact a manager.

**32. Where do I go if there is dangerous weather activity?** Mountain Harbor has constructed four safe rooms for storms and tornados! The are located:

At the main lodge behind guest services

Across from S Dock parking lot

Across from C17 in Harbor North

Harbor Oaks

You can find them on our interactive map!

**33. Where can I download Harbor's interactive map to help a guest on property who stops me and asks for directions?** You can download our map using the QR code, provided at this meeting or find it anytime on our website under Property Map.

**34. Where can a guest with an electric vehicle charge their vehicle?** How much does it cost? What are the connections like? Just go to [BlinkCharging.com](http://BlinkCharging.com) and the app will pull up a map **with your current location** and give you information on the connections and locations. The guest will enter a credit card to pay for the charge. It's 99 cents per kilowatt. All charging stations are also on our interactive map. The charges have a universal plug. Some vehicles will have an adapter to fit our plugs.

**35. Where can I get my boat/boat motor repaired?** Elite Marina, located in the East Marina Basin offer complete repair services!